



FY19 ANNUAL REPORT

“

OUR MISSION:

People helping people triumph over poverty, abuse and neglect to shape strong futures for themselves, their families and communities.”

”

WWW.WINCHESTERVA.GOV/DSS

FY2019 ANNUAL REPORT

The Winchester Department of Social Services FY2019 Annual Report provides an overview of the mandated services and programs provided to City residents throughout the year. As in years past, this report reflects the Departments’ challenges and successes.

The Department’s 56 employees are committed to city residents and strive to provide quality customer service, education and training; family support and prevention services; income stability and self-sufficiency services.



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CommonHelp

helping those in need

A State of Virginia initiative that provides 24/7 online access to health and human services information and benefits for Virginia residents from any computer.

www.commonhelp.virginia.gov

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP)

Supplements the food budgets of low-income households to help assure needy persons a nutritionally adequate diet. Eligibility is determined by financial need and household size. Benefits are issued through Electronic Benefit Transfer (EBT).

Funding: 100% Federal

	FY17	FY18	FY19
Applications	1,590	1,449	1,420
Unduplicated Recipient Count	5,358	5,046	4,088
\$ Issued	\$5.4M	\$5M	\$4.6M

MEDICAID

Makes direct payments to health care service providers for eligible individuals and families who are unable to pay for needed medical services. Medicaid pays for a variety of medical services, including prescription drugs, doctor visits, nursing facility care and hospital care.

Funding: 48% State
52% Federal



	FY17	FY18	FY19
Applications	1,656	1,522	2,323
Unduplicated Recipient Count	7,227	7,079	7,236
\$ Issued	\$44.9M	\$42.8M	\$45.3M

ENERGY ASSISTANCE

Assists low-income households in meeting their immediate home energy needs.

- Fuel Assistance purchases home heating fuel
- Crisis Assistance assists with an emergency heating need
- Cooling Assistance assists with payment to operate or repair/replace cooling equipment.

Funding: 100% Federal



Applications	FY17	FY18	FY19
Fuel	372	347	337
Crisis	59	36	36
Cooling	270	261	197
Total Expenditures	\$185,605	\$174,532	\$189,324

TEMPORARY ASSISTANCE TO NEEDY FAMILIES (TANF)

Provides time-limited financial assistance and employment-related services to enable families with children to become self-supporting and promotes economic independence through participation in the VIEW Program.

Funding: 62% State | 38% Federal

	FY17	FY18	FY19
Applications	357	356	301
Unduplicated Recipient Count	349	362	352
Total Issued	\$251,172	\$235,237	\$221,648

VA INITIATIVE for EMPLOYMENT and WORK (VIEW)

Offers employment-related activities, education, training and needed support services to TANF recipients while providing the opportunity to achieve economic independence, opportunities and work skills necessary for self-sufficiency.

Funding: 15% Local | 73% State | 12% Federal

	FY17	FY18	FY19
Individuals Referred	35	28	68
Total Enrolled	45	32	53
# Involved in Work Activity (% of total)	Not Available	18 (56%)	12 (23%)
# Employed (% of total)	Not Available	16 (50%)	24 (45%)
Average Hourly Wage	Not Available	\$8.52	\$12.22
Average Monthly Earnings	Not Available	\$1,203	\$1,669
Supportive Services Expenditures	\$42,854	\$40,279	\$49,977

CHILD PROTECTIVE SERVICES (CPS)

Investigates reports of child abuse and neglect. Provides services to treat and prevent abuse and neglect.

	FY17	FY18	FY19
Intakes	733	854	840
Investigations	63	98	103
Founded Cases	31	38	34
Ongoing Cases	82	112	112
Family Assessments	314	385	320
Family Services Cases	9	2	11

CHILD CARE SERVICES

Provides funding to enhance the quality, affordability, and supply of child care available to families. Child care programs are child-centered, family-focused services that support the family goals of economic self-sufficiency and child development by providing substitute parental care, protection, guidance and early childhood education.

Funding: 25% State | 75% Federal

	FY17	FY18	FY19
Households Served (Unduplicated count)	73	82	73
Children Served (Unduplicated Count)	127	124	125
Total Childcare Subsidy Provided	\$302,645	\$374,742	\$505,479

CHILDREN’S SERVICES ACT (CSA)

Provides for the pooling of eight specific funding streams used to purchase services for at-risk youth (1993 Virginia Law). These funds are returned to the localities with a required state/ local match and are managed by local interagency teams. The purpose of the Act is to provide high quality, child-centered, family-focused, cost-effective, community-based services to at-risk youth and their families.

Funding: 45% Local | 55% State

	FY17	FY18	FY19
Children Served	178	211	258
Total Expenditures	\$2,506,332	\$3,112,071	\$3,292,690

ADULT SERVICES

Provides services to adults with disabilities 18 years of age or older and to adults age 60 years or older. These services are designed to assist the adult in remaining in the least restrictive setting and functioning as independently as possible, to establish or strengthen appropriate family and social support systems and to support the adult in self-determination. Services may also be arranged for individuals in emergency situations who lack the capacity to consent to services.

Funding: 20% Local | 80% Federal

	FY17	FY18	FY19
Adult Protective Investigations	83	92	104
Ongoing Cases	42	28	23
Companion Care	1	0	1
Guardianships	58	65	78
Auxiliary Grant (pp served)	22	20	23
Auxiliary Grant Expenditures	\$112,288	\$93,684	\$112,381

GENERAL RELIEF

An optional, local program designed to provide emergency assistance that cannot be provided through other means. In Winchester, this provides burial assistance to those in need.

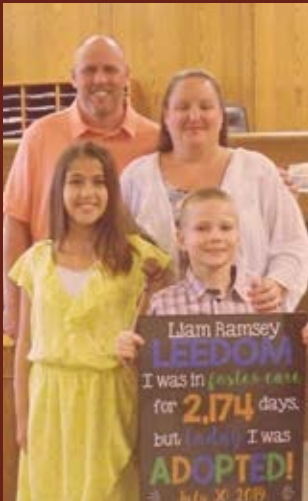
Funding: 100% Local



	FY17	FY18	FY19
Burials	11	15	17
Expenditures	\$18,173	\$9,403	\$8,431

ADOPTION SERVICES

Provides services and registries to bring together children and families for permanent placements. Winchester Social Services supports several adoption initiatives and issues that include recruiting prospective families, conducting home studies, partnering with the media to feature waiting children, and offering financial assistance and other services that provide stability for adoptive families.



Funding: 57% State | 43% Federal

	FY17	FY18	FY19
Adoptions Completed	6	3	5
Adoption Subsidy & Special Needs Adoption (# people/\$)	43/ \$908,677	54/ \$965,594	57/ \$790,399

FOSTER CARE

Provides services to children and families when circumstances require the child to be removed from their home. Foster Care provides a safe and stable environment for children and older youth until the issues that made placement outside the home necessary are resolved. When a child cannot return home, another home is found.



	FY17	FY18	FY19
Children in Foster Care	79	98	98

** Actual number of children served*

FOSTER FAMILIES OF CFW

Foster Families of CFW, an interagency foster care training and recruitment program, came into existence in 1996. It provides a collaborative effort between Clarke County, Frederick County and the City of Winchester (CFW) to serve the needs of children and families in our community.

CFW provides a consistent, competency-based training program to all prospective as well as approved foster, adoptive, and resource families.

All children deserve a safe, happy life - including the over 400,000 American children and youth in foster care. Young people in foster care especially need nurturing adults on their side because their own families are in crisis and unable to care for them.

If you are interested in becoming a foster parent, please contact:

Frederick County Social Services 540-665-5688

(ask to speak with a Foster Families of CFW representative)

Safe Sleep 365

3 Principles

Alone



Apart



Always



6 Practices

1. ROOM SHARING, NOT BED SHARING
2. FIRM SURFACE & ON BACK
3. SUBSTANCE-FREE AND SMOKE-FREE
4. BREASTFEEDING
5. ENVIRONMENT-APPROPRIATE CLOTHING
6. OBJECT FREE SLEEP SPACE

5 Partners

(As the saying goes, it takes a village)



OUTSTANDING COMMUNITY PARTNER AWARD

The Outstanding Community Partner Award is the Winchester Department of Social Services Advisory Board's yearly recognition of an individual, group, organization or agency for their outstanding community service and collaboration with the Winchester Department of Social Services to improve the lives of the citizens of the City of Winchester. Nominations are accepted each year from a staff member of Winchester Department of Social Services or a member of the Advisory Board.

FY 2019 Outstanding Community Partner Award Winner:

John Mann/Wesley Cooperative Parish of the UMC

The John Mann/Wesley Cooperative Parish of the United Methodist Church (UMC) went above and beyond in providing holiday gifts for 50 children from our agency this past holiday season. Most of our families are not able to provide their children with a holiday that they deserve. Church members asked for the children's wish lists and made their wishes come true by providing those gifts and much more!

Other Nominees Recognized by the Advisory Board:

Selma Medical Associates

Selma Medical Associates contacted the WDSS to sponsor a family from our agency this past holiday season. Their donation went above and beyond any of our or the family's hopes. They delivered a pick-up truck packed full with new clothes, diapers, wipes and toys. One of the toys was a hand-knitted giraffe stuffed animal that one of the employees specially made for the infant in the home. They also provided the family with money and gift cards so they could purchase and have a holiday dinner together. Their donation ensured that this family had a beautiful holiday.

Winchester Police Department-Drug Task Force Members

The Drug Task Force members are outstanding community partners. They collaborate with Child Protective Services (CPS) responders to help quickly assess allegations and concerns regarding drug use. They have provided consistent and fluid communication in helping responders make determinations surrounding child safety when drug use is alleged. They also have provided WDSS with self-defense trainings and drug classification/identification trainings to help staff better assess safety concerns surrounding substance abuse. They do more than they are required to do to assist CPS, often staying late in the evening to help when safety concerns have been identified and often follow up with families to see if there is any further support they can provide.

WINCHESTER DEPARTMENT OF SOCIAL SERVICES

Administrative Board

Eden Freeman, City Manager

Social Services Advisory Board

Patricia Simpson, Chair

Danielle Bostick, Vice-Chair

Bibianna Vazquez

Marie Imoh

Nicholas Robb

Anita Schill

Kate Simpson

Cindy Taylor

Elyus Wallace

WDSS Director

Amber Dopkowski, Director



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